### **OXFORD DISCOVER FUTURES 2**

**UNITS 3-4** 

**CLASS A LYCEUM** 

**Teacher: Jovanna Xenophontos** 

**PART II: READING** 

TASK 4

- 1. Sandra is texting Jane mainly to say \_\_\_\_\_.
- A. she'll give her a followup call
- **B.** she's had second thoughts
- C. the trip will be cancelled

(5x1=5 marks)

Jane,

Hi. Just a quick word to let you know I have had a change of heart about the trip. I don't think it's a good idea, after all. I promise I'll give you a ring in the afternoon to explain.

Sandra

2.

- A. Water Fitness classes are free for swimming enthusiasts.
- **B.** Water Fitness classes are available to all swimming pool users.
- **C.** Free Water Fitness classes offered to frequent swimming pool users.

If you use the swimming pool four times a week, you can attend Water Fitness Classes free of charge.

3.

- **A.** Stay away from the passageway.
- **B.** The corridor is a potential exit to safety. Do not block.
- C. Keep the walkway clean.



4.

- **A.** Visit our new shop at the shopping mall and buy handbags at reduced prices.
- **B.** Closing Down sale- 50% off on all items
- **C.** Clearance sale due to retail store relocation



- 5. People are warned to \_\_\_\_\_.
- A. walk carefully
- **B.** avoid going near steps
- **C.** drive with caution

PEDESTRIANS WATCH YOUR STEP

TASK 5 (4x1=4 marks)

Read the article about four businesspeople who are responsible for internal communications at various organisations. On the next page, there are descriptions of five internal communications blogs. Decide which blog each person would, most likely, follow.

### 1. James Smith



James Smith is a young 25-year-old entrepreneur who runs a small company in the UK. He is interested in following a blog which contains things he can identify with, and which can give him fresh, innovative ideas to improve employee engagement at his company.

### 2. Mary Stewart



**Mary Stewart** manages a medium sized company in the south of England. She wants to follow a blog with ideas on how to implement an entirely new working environment and turn her organisation into a digital workplace, transforming employee experience and promoting innovation.

# 3. Christopher Norman



Christopher Norman is responsible for building an effective communications strategy within his organisation, which is based in Manchester and Leeds. He wants to read a blog that includes different people's attitudes and viewpoints on communication strategies to help him make the workplace more productive, collaborative and engaged.

## 4.Fred Cunningham



**Fred Cunningham** is a young businessman who has decided to allow employees at his UK- based company the flexibility to work on-site and remotely part of the week. He wants to follow a blog that will give him hands on advice on how to deal with internal communications problems in his company and prevent a communications breakdown between employees working from home and employees physically present at the

office.

# A. Redefining Communications

Public Relations expert and experienced internal communications professional Jessy Finn is the lead behind this blog. Her posts try to solve common internal communications challenges and tackle them on the spot. She covers everything, from how to beat Zoom fatigue to how fear and culture will influence hybrid working. What makes her blog stand out is the strong emphasis on the human side of internal comms.

### **B. IC Kollectif**

When it comes to communications blogs, this one does not seem to find a spot on everyone's list. The blog is filled with research-driven content, statistics and case studies geared towards an international audience. There are also dispatches from internal communications conferences and even reviews of popular books in the internal comms space.

#### C. Alive with ideas

When you visit this blog, you'll immediately see why it's a top competitor for the best internal communications blogs. From its playful animated graphics to titles the likes of, "Will you read any further than this headline?", *Alive With Ideas* practices what it preaches. Namely: creative and modern communications ideas that grab the reader's attention from the start. They also love including personal stories and anecdotes in their pieces which makes the blog feel more familiar and relatable.

# D. ContactMonkey Blog

At ContactMonkey, our goal is to help internal communicators boost employee engagement through a reliable software solution. We give you ideas on how to integrate the technologies that employees use to change completely the setting, social features and physical conditions in which they perform their job-the virtualised form of the traditional, in-person office environment where many elements of

work are performed through some combination of digital applications, cloud computing, and other technology.

## E. Institute of Internal Communications (IOIC)

This internal communications blog is created and published by the Institute of Internal Communications, which has been an authority in the field for over 70 years. All that time has clearly given the IOIC plenty of opportunity to figure out what really works and what doesn't in internal communications. With multiple writers contributing to their blog, IOIC brings in different perspectives and original voices into the mix.

1	2	3	4

TASK 6 (5x1=5 marks)

For each question choose the correct answer.

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## **Body Language**

**Par. 1** Body language is far from universal; a friendly gesture in one country is an insult in another. Yet that is how more than 90 percent of information is conveyed. Without speaking a word, humans are able to communicate a wide range of emotions thanks to body language. It is a mode of communication that goes beyond verbal language to reveal people's attitude and feelings.

**Par. 2** From our facial expressions to our body movements, the things we *don't* say can still convey volumes of information. On the one hand, some gestures vary by culture, and can mean completely different things. On the other hand, other gestures and expressions we make when we want to show happiness, sadness, fear, anger, surprise and disgust are universal; they are recognised by all cultures and can easily be identified. When someone is happy, they will most likely smile or chuckle, their eyes widening in delight. Similarly, a person overcome with sadness will take on a defeated or devastated look, accompanied by slumped shoulders or wet and teary eyes. Although the feelings conveyed by body language are momentary, they remain true and unchanging.

**Par. 3** Whether you're aware of it or not, when you interact with others, you're continuously giving and receiving wordless signals. Because interpreting body language is second nature to many people, we often fail to realise that communication is possible through non-verbal expressions. All of our nonverbal behaviours—the gestures we make, our posture, our tone of voice, how much eye contact we make—send strong messages. They can put people at ease, build trust, and draw others towards us, or they can offend, confuse, and undermine what we're trying to convey.

**Par. 4** Body language is not always easy to analyse or understand. Sometimes, observing just one gesture may give the wrong idea or impression and it is not enough to accurately discover someone's feelings. The key is to observe these gestures in clusters or groups, as it is what will essentially make the difference. If someone's eyes are fixed on an object, it may be because they are interested in it. But if their fists are additionally clenched and their face is red, they are probably showing symptoms of anger.

**Par. 5** Being able to recognize and read these well-known expressions may seem insignificant but, in reality, it is a skill employers look for. Many companies now recommend their human resource personnel attend courses on body language. More and more managers are also attending these courses, as much can be obtained from the way potential clients sit, gesture, and how much eye contact they maintain. While there are many gestures and expressions that differ from culture to culture, body language is generally understood by the majority of the world's population. Be it consciously or subconsciously, it is a tool that not only speaks loudly and clearly of what we are feeling, but also unites us all.

Adapted from: https://blog.csoftintl.com/universal-body-language/

1. According to the article, body language \_\_\_\_\_.

A. "speaks louder than words"

B. is unique across cultures

C. makes up a small part of communication

D. is worth a thousand words

2. The emotions communicated by body language are \_\_\_\_\_.

A. long-lasting

B. short-lived

C. irregular

D. similar

3. According to par. 3, people usually \_\_\_\_\_.

A. fail to read body language correctly

B. study the meaning of body language carefully

C. explain the meaning of body language instinctively

D. make a deliberate effort to understand body language			
4. Body language can sometimes be			
<ul><li>A. oversimple</li><li>B. wrong</li><li>C. inaccurate</li><li>D. misleading</li></ul>			
5. Being able to read body language makes you			
<ul><li>A. an expert</li><li>B. professional</li><li>C. more employable</li><li>D. more intelligent</li></ul>			
TASK 7 (5x1=5 marks			
Five sentences have been removed from the text below.			
For each question, choose the correct answer.			
There is one extra sentence which you do not need to use.			
The science behind why we take selfies			
The selfie has become the greatest photographic trend of our time.  Why are we so interested in taking and sharing selfies, though?  1.  In everyday social situations we spend a lot of our time looking at and			
explaining other people's faces and facial expressions. Through our lifetimes we			
become experts at recognising and interpreting other people's faces and facial expressions. 2.			
This absence of visual knowledge about our own faces means we have a very			
inaccurate representation of what our own faces look like at any given time. 3.			
When people are asked to pick a photograph which they think looks most like them -			
from a series of photographs in which an actual photograph has been digitally altered to			
produce more attractive and less attractive versions - people are very bad at selecting			
the original photograph. Given that we have a poor representation of what we look like,			
this is perhaps unsurprising. 4.			
In other words, we have an image of ourselves that tends to be younger and more			
attractive than we actually are. 5. For the first time we are able to take and retake			

pictures of ourselves until we can produce an image that comes closer to matching our perception of what we think we look like.

Adapted from: https://www.bbc.com/news/blogs-magazine-monitor-25763704

- A. This lack of knowledge about what we look like has a serious effect on what we think we look like.
- B. Not actually knowing what we look like, might, to a certain extent, explain our obsession with selfies.
- C. In contrast, we have very little experience of looking at our own faces.
- D. Selfies can help young people to capture and share memories of exciting events.
- E. This is a question which is not easy to explain.
- F. What is surprising is that people systematically choose images that have been digitally altered to make the person appear more attractive.

1	2	3	4	5

TASK 8 (6x1= 6 marks)

Read the text below and choose the correct word for each space. For each question mark the correct letter A, B, C or D, on your answer sheet.

We have been producing images 1 thousands of years and long before the
written word was introduced. Prehistoric or primitive art was a form of
communication through images and it was these pictures that 2 all the talking.
Fast-forward to today and our lives are filled with images which means that pictures 3.
speak louder than ever. In a world of social media and the instant 4of
images, the idiom 'A picture is worth a thousand words' seems to have more and more
truth and power to it than <b>5.</b> before. This well-used phrase has been around for
some time and one of the earliest known references to the 6 is from a 1911
newspaper article in which newspaper editor Arthur Brisbane, speaking about
journalism and publicity, says "Use a picture. It's worth a thousand words."

Adapted from: https://www.picture-news.co.uk/

- 1. A. for B. since C. yet D. still
- 2. A. have done B. are doing C. do D. did
- 3. A. yet B. however C. still D. so far
- 4. A. sharing B. interaction C. division D. passing
- **5. A.** never **B.** ever **C.** always **D.** evermore
- **6. A.** sign **B.** wording **C.** expression **D.** display

TASK 9 (5x1=5marks)

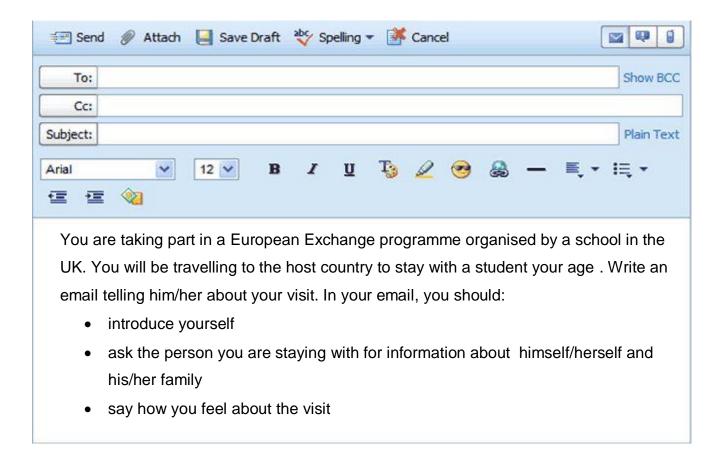
For each question write the correct answer . Write ONE word for each gap.

## How to be better at talking to people we don't know

Even if it's uncomfortable, be brave and just do it, experts say. The person is probably
going to like you more than you think. You also need to be curious- ask 1.
Research suggests that people who are curious are better liked by their
conversation partners. Experts also advise us not to be afraid to pay someone a 2.
According to researchers, praising someone or showing admiration,
shifts the focus to the other person and makes them feel good. Also, when it comes to
our anxieties about having conversations with total 3, people we have
never met before, we tend to worry a lot, thinking about what we 4 do
wrong. Focusing the attention on the other person in those moments can help us get
past those awkward spots. Finally, don't be afraid to dig deeper and find interesting
things you have in 5: maybe you're from the same place, maybe you have
a mutual friend, maybe you have a shared hobby, or maybe you work in similar roles.
Adanted from: https://www.nhcnews.com/hetter/lifestyle

### **PART III: WRITING**

### Task 10



### Task 11

Your English teacher has asked you to write a story entitled "An amazing news story."

Write your story in about 100 words.